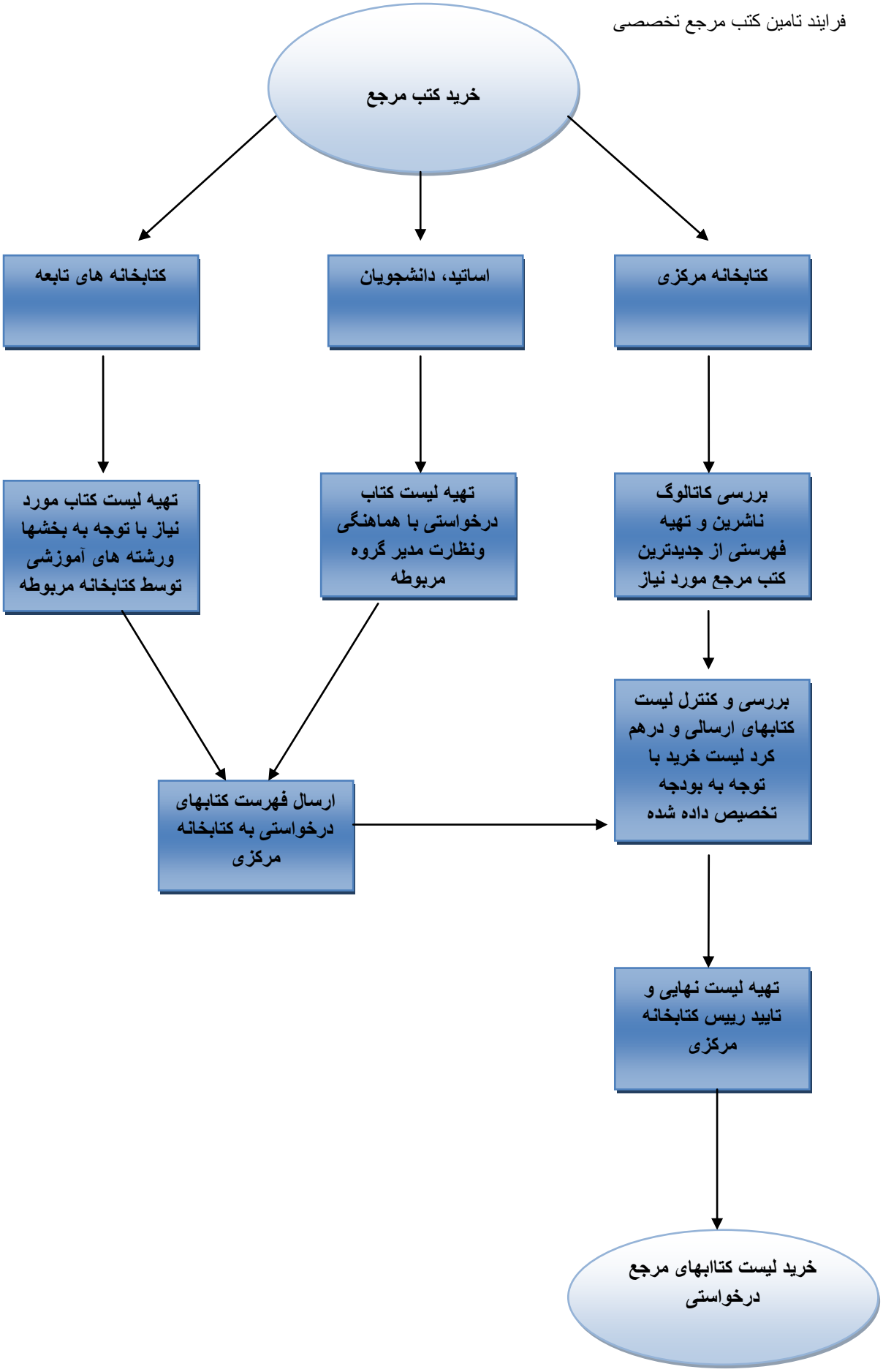فرایند تامین کتب مرجع تخصصی